

COVID-19 Update: Verisk 3E's Commitment to Business Continuity Preparedness

With news reports of the 2019 novel coronavirus outbreak impacting businesses across the globe, rest assured that we do not anticipate any disruption to our business or the services and solutions we provide. We are committed to doing everything we can to minimize any potential effect on you, our operations and our employees.

What is Verisk 3E doing to ensure continuity of service?

As we monitor the evolving considerations around COVID-19, we're refining our business processes and practices to best protect your health, ensure the continuity and success of our business and maintain continued support for our solutions.

Business Continuity Planning

As a global company with a geographically dispersed team and flexible, remote workforce, we are prepared to virtually manage business continuity challenges. Our approach is designed to ensure that our service remains available to our customers during times of natural disaster or other unexpected and challenging events.

Verisk 3E has a formal business continuity plan and accompanying incident response procedures in place to respond to any unplanned event that could present risk to our operational ability. In addition, our 24/7 Support Team is trained and equipped to work remotely and we are able to activate an established Disaster Recovery Protocol with equipment available for remote deployment to ensure continuity of service for the Verisk 3E EHS Call Center.

We have also formed an internal COVID-19 Preparedness Team to assess and mitigate any potential disruptions to our business, if necessary, in the future.

Service + Operations

We do not foresee any impact to the delivery of Verisk 3E products and services due to COVID-19 and, as always, we are committed to keeping our service up and running for our customers around the globe.

Our solutions are designed with a high degree of redundancy and geographic fail-over capabilities to reduce the likelihood of significant impact. We maintain policies and procedures for responding to emergencies, including a disaster recovery plan.

For those consulting and/or solution implementation services that typically require on-site work, we are collaborating with our customers to deliver services remotely or reschedule in accordance with each respective organization's COVID-19 travel policy.

People + Remote Work

A large percentage of Verisk 3E employees are already able to (and frequently do) work remotely and have the resources and tools they need to do their jobs securely from any location.

To make determinations around remote work and office closures, we are carefully monitoring and considering advice from the World Health Organization, the Centers for Disease Control, the U.S. Department of State and government and health officials in local communities where our employees live and work.

We have the technologies and procedures in place to quickly allow any employee to securely work remotely in the event of individual quarantine or regional office closures.

Precautions

Verisk 3E has also taken several precautionary steps, including:

- Conducting regular assessments to ensure all our operations are operating optimally with no business interruptions
- Conducting regular calls with Verisk business leaders in impacted areas, embassies and health organizations
- Deferring nonessential travel for Verisk 3E employees to the affected regions
- Instituting two-week quarantines for any employee believed to be impacted, with medical clearance after the quarantine period
- Instructing that staff in affected areas follow regional government guidance

Industry Events

Please reference our [Events](#) page for an updated schedule of our participation in industry events.

Next Steps

We continue to monitor the situation closely and will implement additional measures as necessary. We continue to consult the latest information from the [Centers for Disease Control and Prevention \(CDC\)](#), the [World Health Organization \(WHO\)](#) and other government reports.

Helpful Resources

To help you navigate the challenges and impact from the coronavirus outbreak, please visit our [resources page](#) where our parent company shares industry reports and data from our business experts.

As the coronavirus situation continues to evolve, our top priority is serving to ensure the health and safety of our community and maintaining business continuity for our customers.

If you have any questions or concerns, please feel free to reach out by [email](#).